

PERSONAL DETAILS

*IqbalAhammed*

*Khalasi Street*

*Berhampur Ganjam*

*Odisha-760001*

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*E:mdiqbal321@gmail.com*

*DOB:22/11/1979*

*Drivinglicense:Yes*

*Nationality:Indian*

Passport No

J8017885

Marital Status

*Married*

AREASOFEXPERTISE

*Project Management*

*CiscoRouter*

*CiscoSwitch*

*Networkmanagement*

*Switching Routers Firewalls*

*Juniper*

*RemoteAccess*

PROFESSIONAL

*CCNACertified*

PERSONALSKILLS

*Customersupportskills*

*Gooddocumentation skills*

IqbalAhammedNetwork engineer PERSONALSUMMARY

An enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organizational skills and excellent working knowledge of networking technologies and having a commitment

To keep up to date with the latest developments. Experienced in providing motivation, guidance and a up to date networking consultancy service to both colleague and clients.

Now looking for a new and challenging networking position, one which will make best use of my existing skills and experience and also further my development.

WORKEXPERIENCE

Reliance JioInfocom Ltd –Consultant

**NETWORKENGINEER December2015-Present**

Responsible for maintaining and installing of new networks devices in field. Working as part of a team and operating in a fast paced, changing and challenging

24x7environments.

***Duties****:*

Microwave to fiber conversation



Site converting from 1G to 10G up gradation.

Region migration of sites

Bandwidth requirement for augmentation.

Network connectivity troubleshooting,.

Responsible for communication protocols, configuration, integration.

Investigating diagnosing and resolve all network problems.

Providing Technical support to the field engineers for site integration & fault management.

Integration & Commissioning of OLT,OADM&Cisco WIFI for enterprise customer ISC,OSC,WIFI, Small Cell & Providing Technical Support to field engineer for different sites.

KEYSKILLS ANDCOMPETENCIES

* Good understanding of static routing& Protocols.
* Have a good technical network background.

Working knowledge of major networking components& hardware components.

KnowledgeofITIL incident, problem & change management.

Ability to explain technical issues clearly tonon technical colleagues.

Experienceof performance measurement, capacity and tuning issues.

Knowledge in configuring protocols like RIP OSPF ISIS BGP MPLS

Able and willing to work flexible hours when necessary.

Extensive knowledge of Microsoft based operating systems, including Windows



Server 2008, and Windows Vista.

REFERENCES–Available onrequest.

Cisco India – (Consultant)

**NETWORKENGINEER September2014–December 2015**

* Good exposer in building RJIO DATA CENTER.
* Integration &Commissioning of Cisco ASR-901,920I,920O,903,9010,9922 & JuniperACX-2200,MX104,Techrout,Raisecom routers for RGIL (4G Project).
* Providing Technical support to the field engineers for site integration & fault management.
* Responsible for planning necessary actions so as to achieve, and continually improve the circle project management objectives.
* Preparation of NDD & NIP for site integration with the help of CISCO & RGIL Team.
* Involvement in ATP1A,ATP1B & ATP1C.

IMSG Reliance Communication Ltd

**Service Delivery Lead February 2008-September 2014**

* Leading a team of 5 Engineer and 350+ Sites across Odisha in achieving SLA targets & new projects added to scope.
* Providing Technical support to the field engineers for site integration & fault management.
* Responsible for planning necessary actions so as to achieve, and continually improve the circle project management objectives.
* Managing SD engineers for timely completion of project activities. Monitoring Site Survey activity for new projects. Preparation of Design Basis and Project Execution Plan and sharing it with the circle SD team as well as SD teams from other circles
* Preparation of MIS for SD Projects and sending the same to NHQ on

weekly / monthly basis as required from NHQ.

* Material Management Process & Coordination with MM team. SD Team is also responsible for preparation and execution of overall Spare Plan and specific spares for enterprise customers and ensuring in coordination with MM teams that use of spares and subsequent RMA process is managed in optimal manner.
* Installation & Commissioning, as well as Planning as per the procedures. Coordination with customer for Final Acceptance. Preparation and monitoring of SD Card. Vendor Co-ordination for timely Installation and commissioning. Co-ordination with other functional Groups for Integration.
* Monitoring Fault Ticket using Clarity Application for proper resolution.

IMSG Reliance Communication Ltd

**Service Delivery Engineer December 2005**

* Maintaining Reliance network like its Intranet, PCs and associated software. Responsible for Installation & maintenance of Routers (Cisco 805,1751,1841,2600,2801,3600,3745, Nortel Contivity 100,Maipu 801E,Huawei& Juniper J2300Routers), Layer 2 & Layer 3 switches (Nortel Baystack& Nortel Passport, Cisco 1900), Video Conferencing Unit & its connectivity also maintaining leased line network of Reliance Communication Customer support to all corporate users and end users.
* My job covers whole Odisha at different Reliance Communication Locations (WEBWORLD, WAREHOUSE,WWE,MCN,CMP, and Reliance Town Office’s) & External Customers BAJAJAllianz,ACCCements,GEMoney,ITCWillsLifeStyle,CBOP,DaillerChrysler,Wrigley,

ModiCare, CAMS, Adlabs, Apollo Tyres, Bank of India, SamrudhaJeevan foods, RSP etc

Achievements at IMSG-RTS

* Promoted from SD engineer to SD Lead of Odisha&Chhatisgarh as per business operation of the organization.

Turbo InfosystemPvt, Ltd

**Hardware & Network Support Engineer April 2003 –January 2004**

* Assembling, troubleshooting & Computer Hardware Maintenance, leased line connections and Configuration of Routers.
* Taking care of computers and Local Area Networking of corporate customers & end users. Site management responsibility including Planning, Design and Implementation of work.
* Installation of PC’s & Server, LAN Designing and implementation, The role includes system study, requirement documentation, and project implementation.
* Monitoring the project status and deliverable and troubleshooting. Installation of Server, PC’s and LAN setup. Internet setup using Proxy server.

Summary of Skills and Experience

* 13 years project management and maintenance in Telecom industry.
* *2*+ years in IT-Hardware / Software industry & customer service.
* Strong functional knowledge on maintaining Telecom software (i.e.Clarity, Remedy, HPSM, CNAAP etc.)
* Good collaborator, able to bridge internal and external clients.
* Organized with good analytical abilities and presentation skills.

Other Qualification(s)/ Certification(s)/ Program(s) Attended:

* **Cisco Certified Network Associate** (**CSCO11174372**)
* **ATP1B Training at RCP Mumbai from CISCO.**
* **TechRouters** training at Reliance House Kolkota.
* **ISO 9001:2000** training at Reliance Communication, Bhubaneswar.
* **Remedy Management 7** *(Support)* training at Reliance Communication, Raipur.
* **SAP Basis** *(MM)* training at Reliance Communication, Bhubaneswar.
* **Nortel L3** Switch training at DAKC Mumbai.

Academic Qualification:

* BSC from Periyar University—2011
* 10+2 from NOS—2000
* 10th from NOS--1998

Other Skills

* **Operating Systems :** MS DOS, MS Windows 98, Me, 2000, XP Professional,
* **Servers :** Windows NT 4.0, Windows 2000 Server
* **Packages :** MS Office
* **Languages :** C, C++, HTML, Visual Basic and Java
* **RDBMS :** Oracle 8.0,Dbase, FoxPro, and Developer 2000
* **Web Tools :** ASP, HTML, XML, FRONT PAGE 2000
* **GUI :** Visual Basic, SAP
* **Accounting Packages :** Tally 5.4
* **Mail :** MS Outlook Express, Lotus Notes
* **Routers** : Cisco, Nortel Contivity 100, Techroutes, Huawei, AR 1810,Dex, Maipu 801E & J2300, NetAxcess,ASR901,ASR903,ASR9010,ASR9912,Nexus7K.
* **Firewall** **:** Cybrom, Fortigate, Juniper SSG 20
* **Switches** **:**  Cisco , L2 RAD,NortelBaystack& Passport Switches
* **Hardware TroubleshootingAssembled**: HP, Compaq, IBM Desktops & Servers.